

Connect Buffalo — Sponsor One-Pager

A nonprofit community network bridging Buffalo's digital divide with reliable infrastructure, student-powered support, and transparent reporting.

Avg monthly internet cost

\$90.77

Avg outages (6 mo.)

3.06

Willing to switch

59.8%

Why this matters

- Top impacts when connectivity fails: K-12 education, remote work, small business, telehealth.

12-month rollout

- Months 1–2: Core hardening, monitoring, incident playbooks.
- Months 3–5: Pilot neighborhoods, hotspots, Navigator cohort.
- Months 6–8: Refine playbook, expand partner sites.
- Months 9–12: Scale neighborhoods, mature support tiers.

What gifts & grants fund

- Connect 50 households: CPE, installs, onboarding, follow-ups.
- Fund a community hotspot: equipment, integration, uptime reporting.
- Strengthen reliability: spares, monitoring, response maturity.

Quarterly partner packet

- Uptime, MTTR, incidents by category.
- Households connected and hotspots live.
- Tickets per 100 households; Tier-1 resolution.
- Navigator outcomes and partner satisfaction.

Contact

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Eligibility depends on coverage, line-of-sight, and phase.