

Sponsor One-Pager

A community WISP initiative bridging Buffalo's digital divide through reliable infrastructure, student-powered support, and transparent reporting.

Why this matters right now

Average monthly internet cost **\$90.77**

Average outages (last 6 months) **3.06**

Residents willing to switch providers **59.8%**

- Top impacts when connectivity fails: K-12 education, remote work, small business operations, and telehealth.

12-month rollout model

- Phase 1 (Months 1-2): Core hardening, monitoring, and incident playbooks.
 - Phase 2 (Months 3-5): Pilot neighborhoods, community hotspots, and Digital Navigator cohort.
 - Phase 3 (Months 6-8): Refine playbook and expand partner sites.
 - Phase 4 (Months 9-12): Scale to 10 neighborhoods and mature support tiers.
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What sponsors fund

- Connect 50 households: CPE kits, installs, onboarding, and stability follow-ups.
- Fund a community hotspot: equipment, integration, and uptime reporting.
- Underwrite reliability: continuity readiness, spares, monitoring, and response maturity.

What sponsors receive (quarterly packet)

- Uptime, MTTR, and incidents by category.
- Households connected and hotspots live.
- Tickets per 100 households and Tier-1 resolution rate.
- Digital Navigator outcomes and partner satisfaction trends.

Contact

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Eligibility and scheduling depend on coverage, line-of-sight, and phase planning.

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